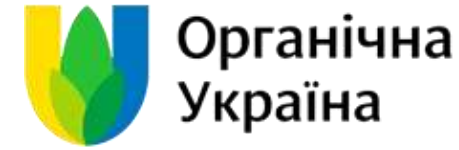
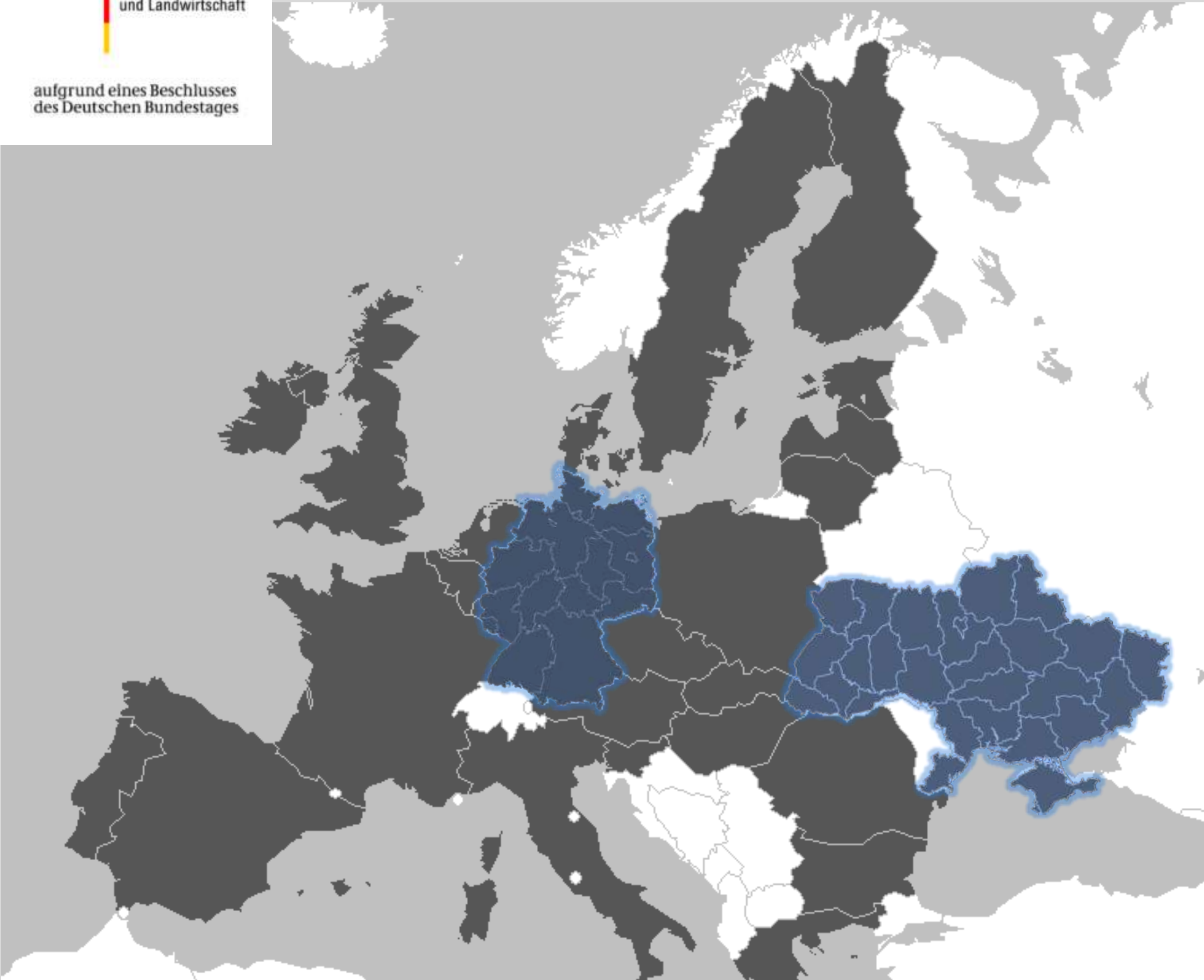


Gefördert durch:



aufgrund eines Beschlusses
des Deutschen Bundestages



Conference Organic Processing & Marketing

October 25th, 2018, Kyiv

German Organic Supermarkets

Agritrade Ukraine

Advising Ukraine on Agricultural trade Issues
– within the Framework of the EU-Ukraine
Deep and Comprehensive Free Trade
Agreement (DCFTA)

(UKR 15-01)

André Pilling



AGENDA

1 BASICS

- 1.1 German retail market
- 1.2 Distribution types
- 1.3 Development
- 1.4 Operational requirements
- 1.5 Legal requirements
- 1.6 Seals and logos
- 1.7 A practical example: The e-sign

2 SALES

1. Distribution strategy
2. Checklist
3. Marketing

BASICS

GERMAN ORGANIC MARKET



WHY & WHERE DO GERMANS BUY ORGANIC?

Freshness and Quality of products



Natural taste



Avoidance of pesticide residues



Social standards / fair payment for producers



Contribution to protection of environment



Knowing the producer



Seals of organic association



Supermarket



Discounter



Bakery



Butcher



Market



Organic shop



Producer



Organic Supermarket



Drug store



„Reformhaus“



Delivery service



Internet



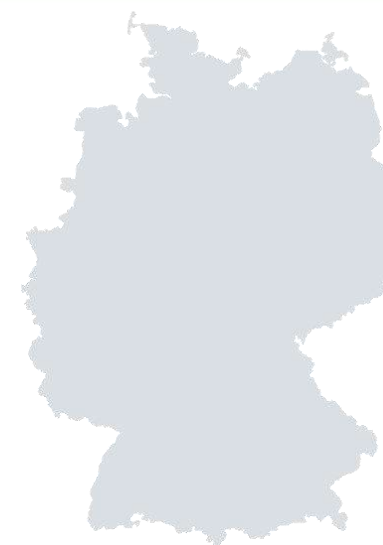
Kiosk and petrol station



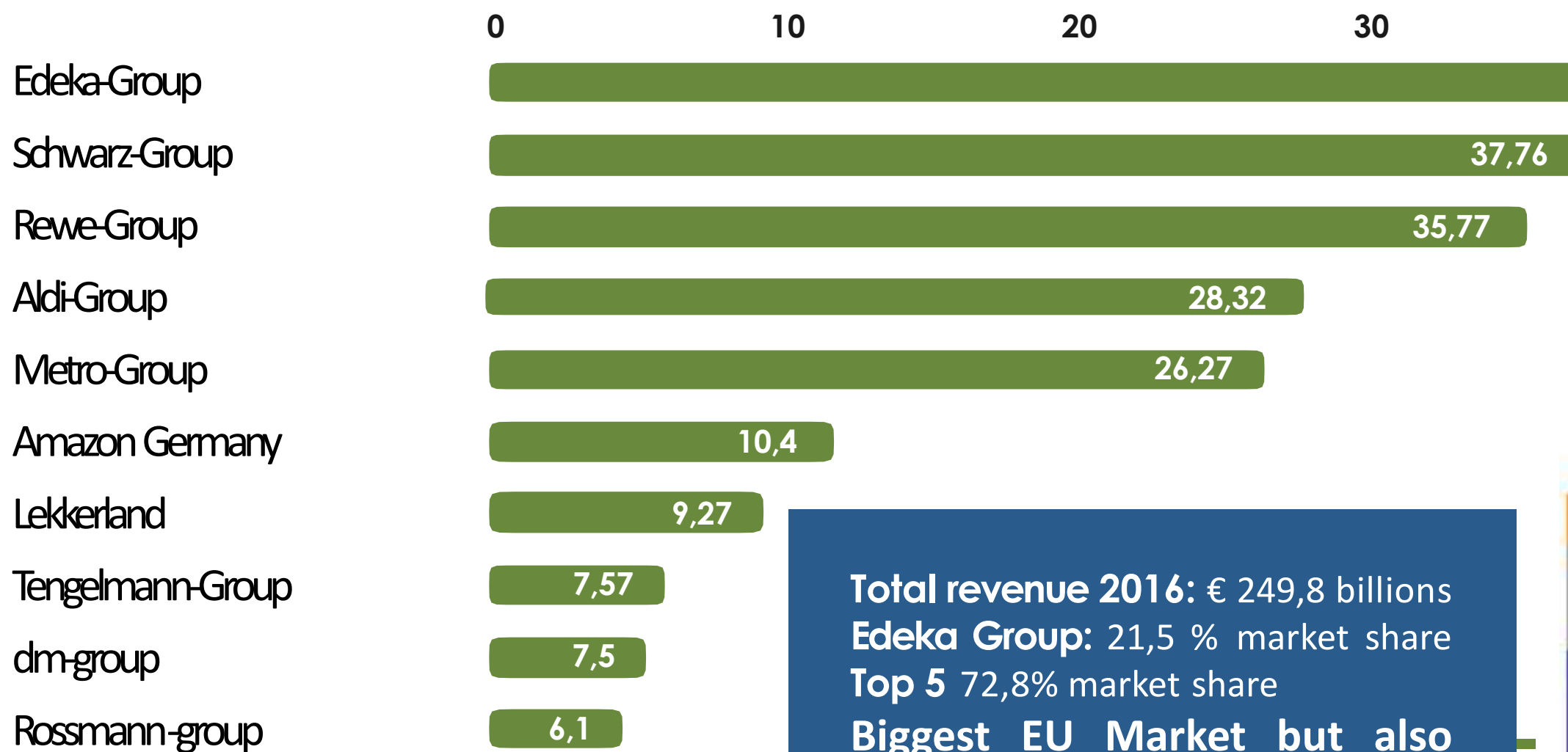
GENERAL OVERVIEW – Organic in Germany

Organic acreage in Germany:	1,1 Mio ha
Percentage of organic acreage (of total)	21,9%
Ecological Farms:	29.174
Companies that use organic seal	5.124
Products in Germany with Organic seal:	77.911 (from 2004 to 2018)

GERMAN RETAIL MARKET



GERMAN FOOD RETAILERS/ REVENUE IN BILLIONS €, 2016



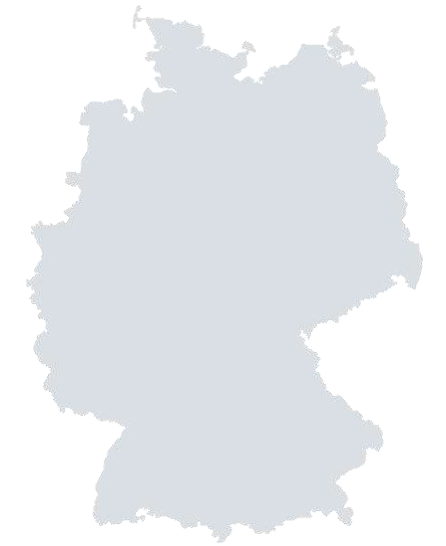
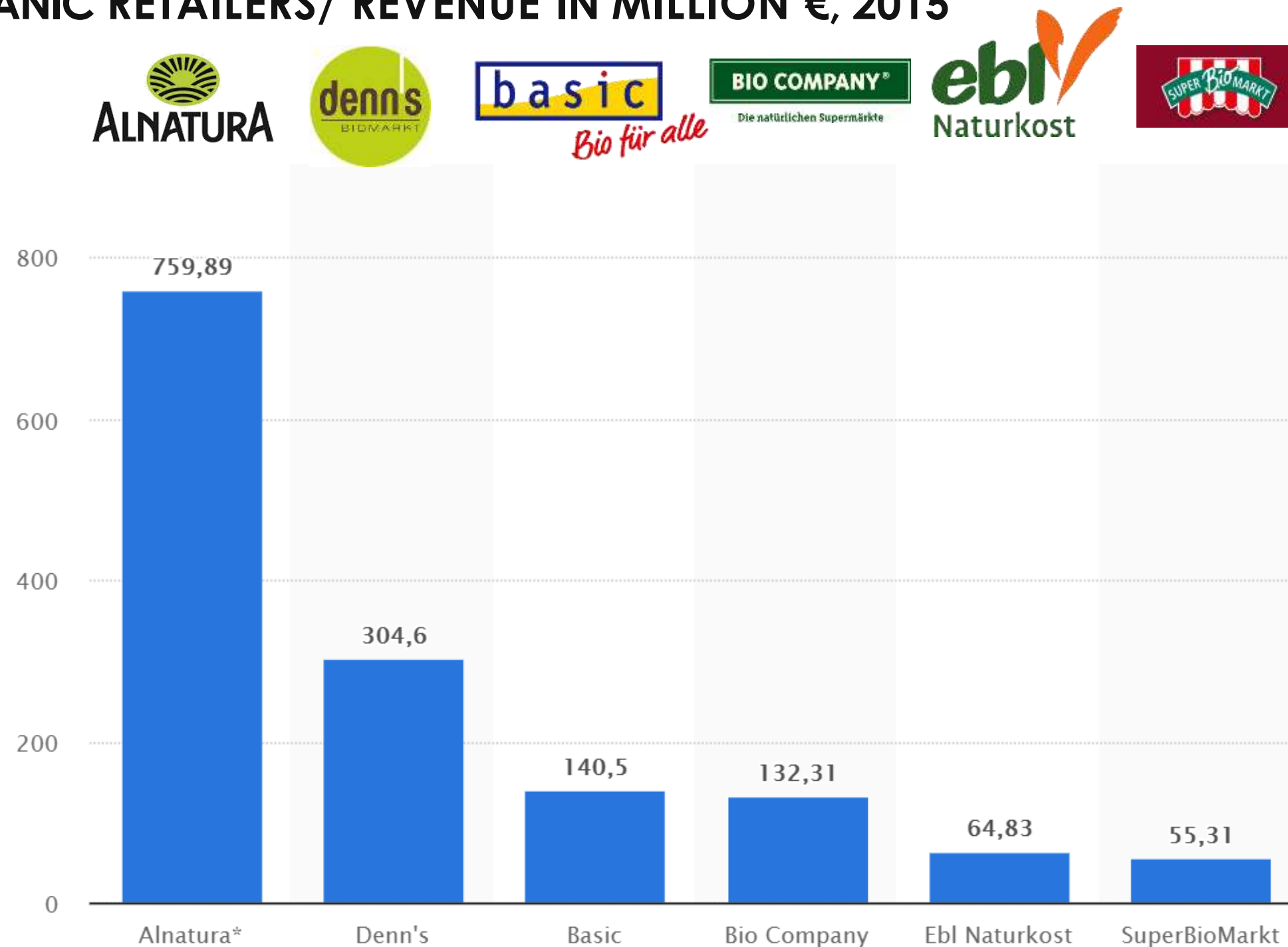
Total revenue 2016: € 249,8 billions
Edeka Group: 21,5 % market share
Top 5 72,8% market share
Biggest EU Market but also highly competitive

ORGANIC MARKET IN BILLION €



GERMAN ORGANIC RETAIL MARKET

GERMAN ORGANIC RETAILERS/ REVENUE IN MILLION €, 2015



DISTRIBUTION TYPES

TYPICAL TYPES OF POS IN GERMAN RETAIL



SELF-SERVICE „TANTE EMMA“
< 200 M²



SMALL SUPERMARKETS
200-400 M²



SUPERMARKET
400-1.499 M²



HYPERMARKET
1.500-5.000 M²



DISCOUNTER
<1.000 M²



CASH & CARRY MARKET
10.000-18.000 M²



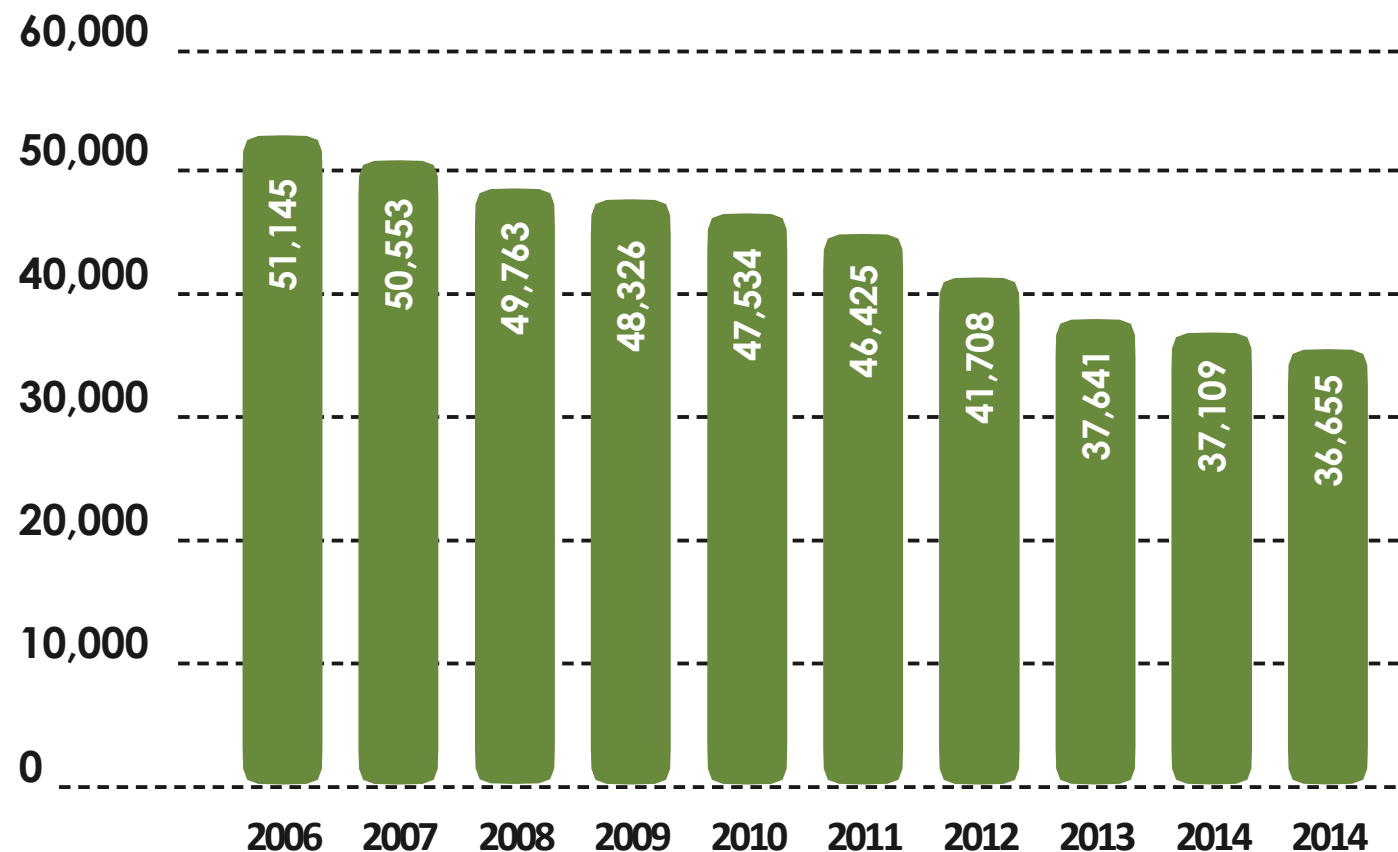
DEPARTMENT STORE
>5.000 M²



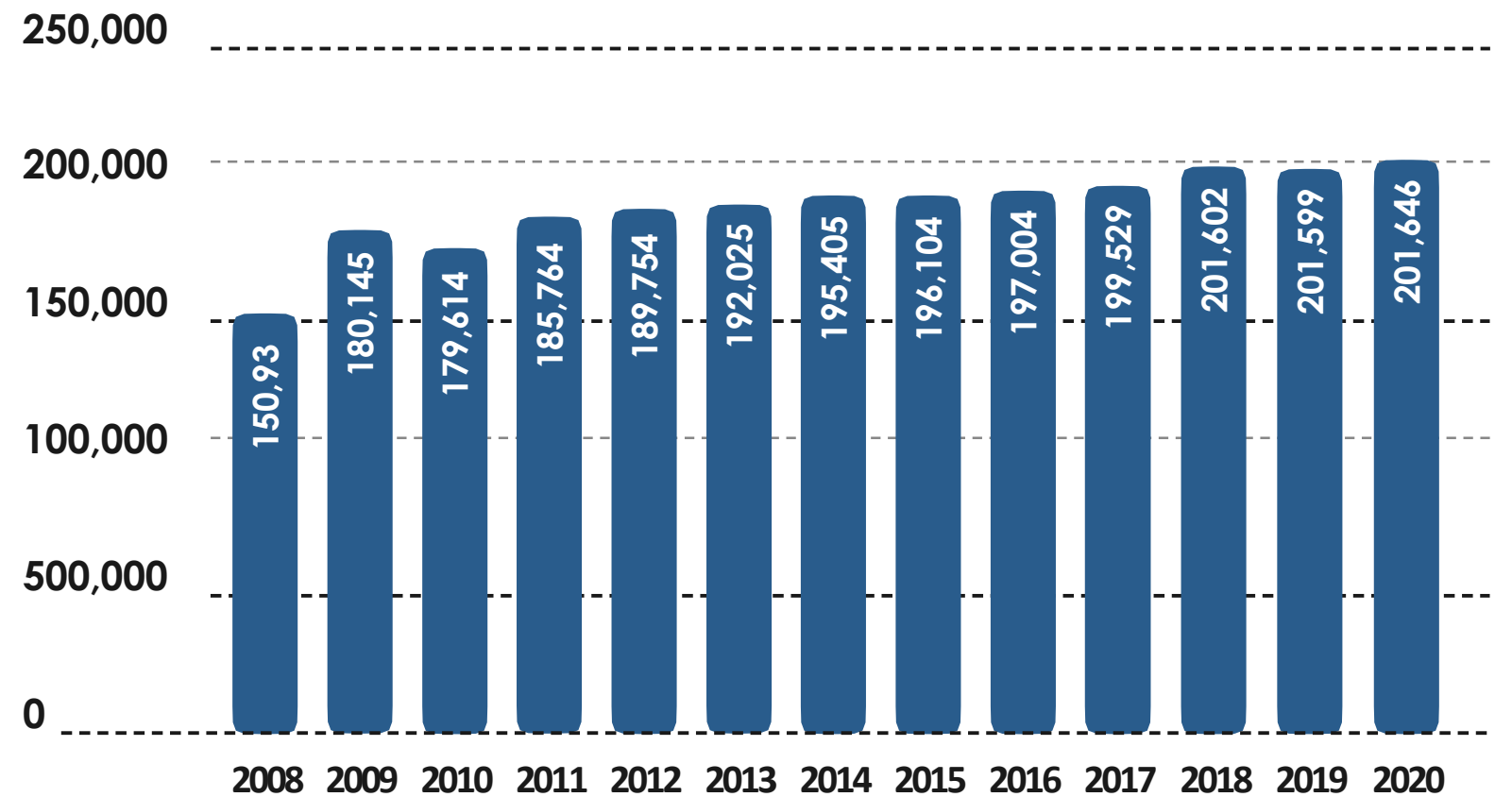
CONVENIENCE SHOPS
35-100 M²

DEVELOPMENT

FEWER POS LEAD TO INCREASING REVENUES



NUMBER OF STORES



REVENUE IN MILLIONS €

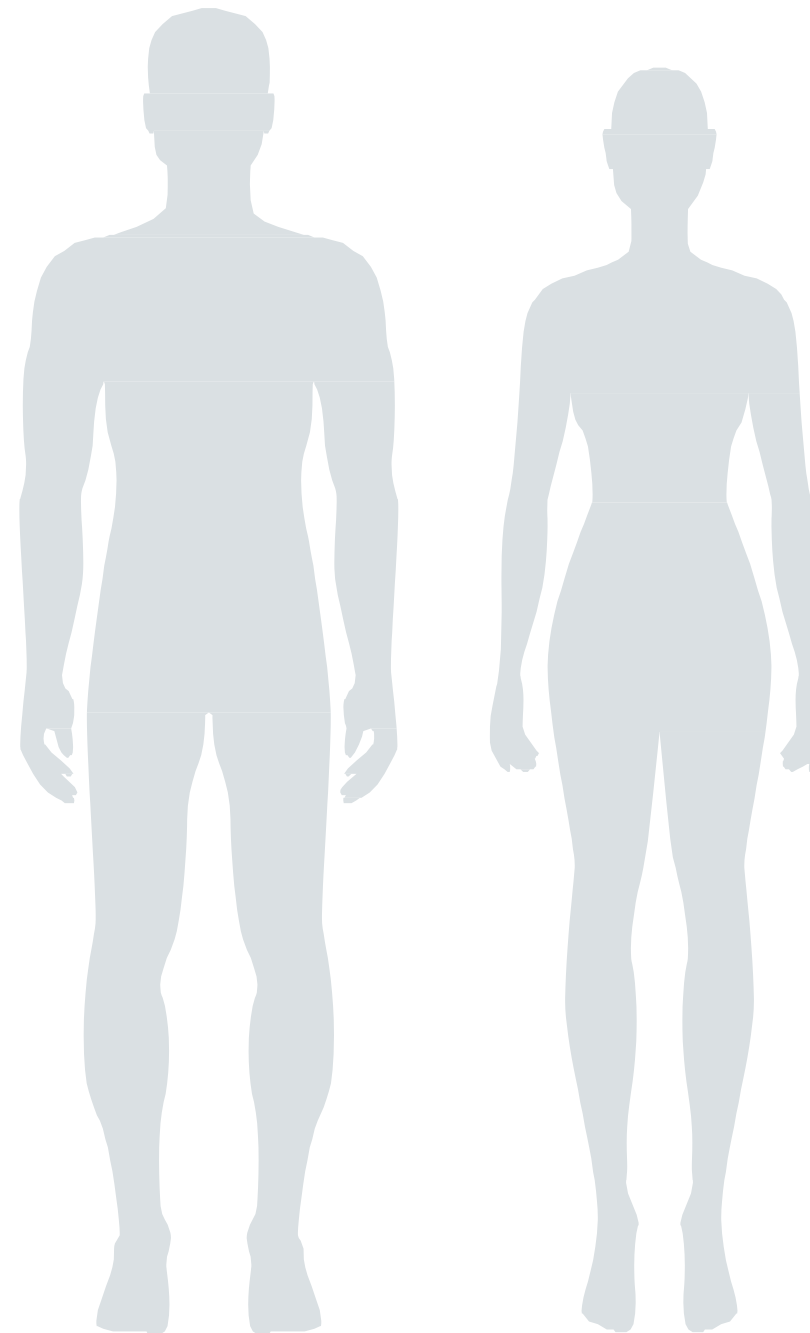
✓ GREATER SALES SPACE PER MARKET

✓ HIGHER SALES DENSITY

DEVELOPMENT

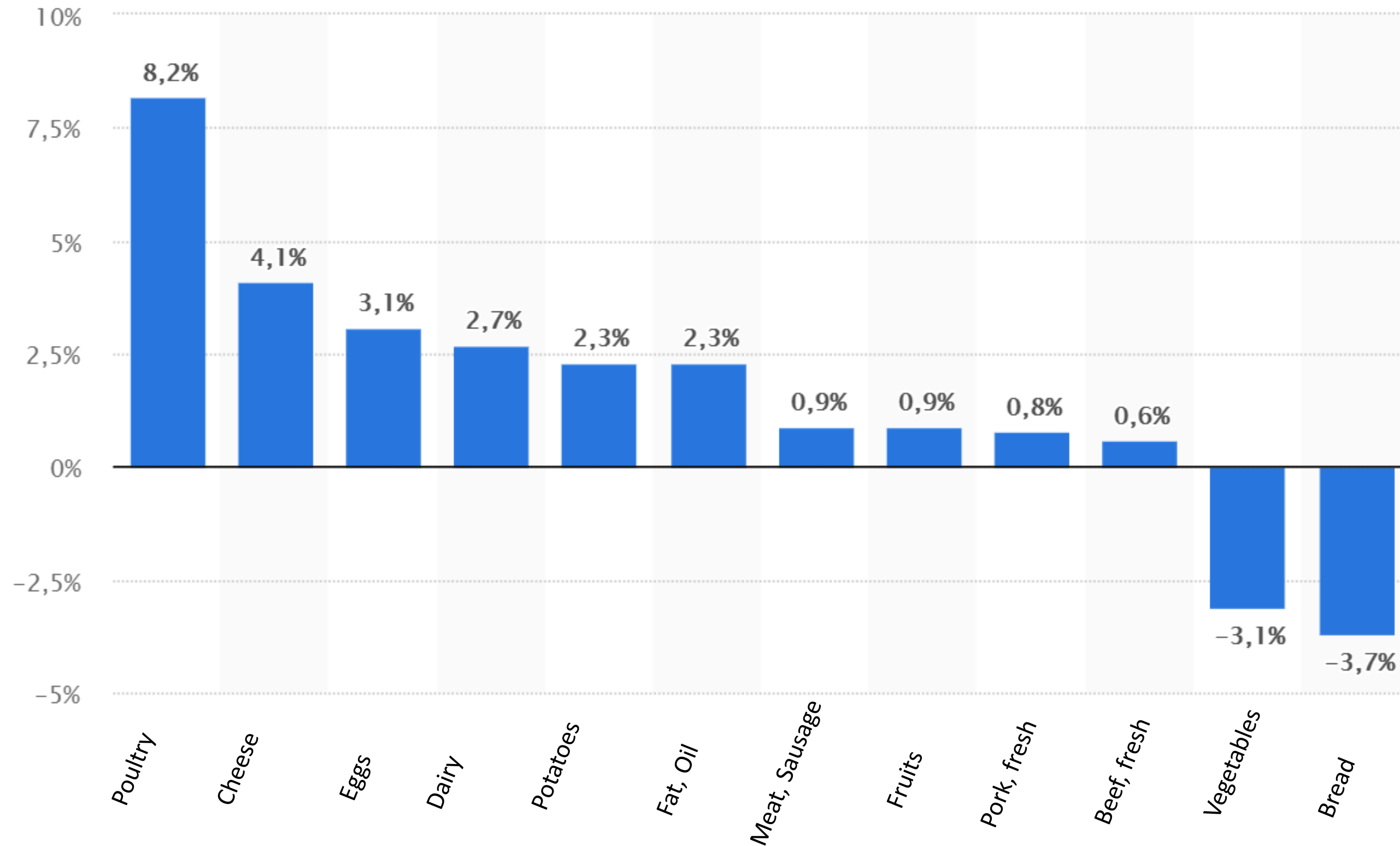
CONSUMER BEHAVIOR AND MEGATRENDS

- ▶ Increasing proportion of elderly population
- ▶ More single households
- ▶ „Sustainability“ becomes ever more important (market volume of organic products: € 7 billion)
- ▶ German consumers are very price sensitive (64 % of consumers want to save money on purchases)
- ▶ E-commerce is gaining popularity



- ▶ Traceability and origin of products are getting more important
- ▶ Authenticity is valuable (manufacturers, small specialists)
- ▶ Regionality is getting more relevant
- ▶ Consumers do not favor genetically modified food (despite of authorisation by EU standard 1830/2003)
- ▶ More information here: AC Nielsen, GfK, Panel-Data

Price Development in German Organic Market (2017 -2016)



CASE STUDIES FROM EU-MARKET

AUTHENTICITY, REGIONALITY, (PRIVATE LABEL)



HOLISTIC APPROACH, CONCEPTS



ORGANIC+ (ORGANIC 2.0), ADDED VALUE

Rohkostqualität die schmeckt

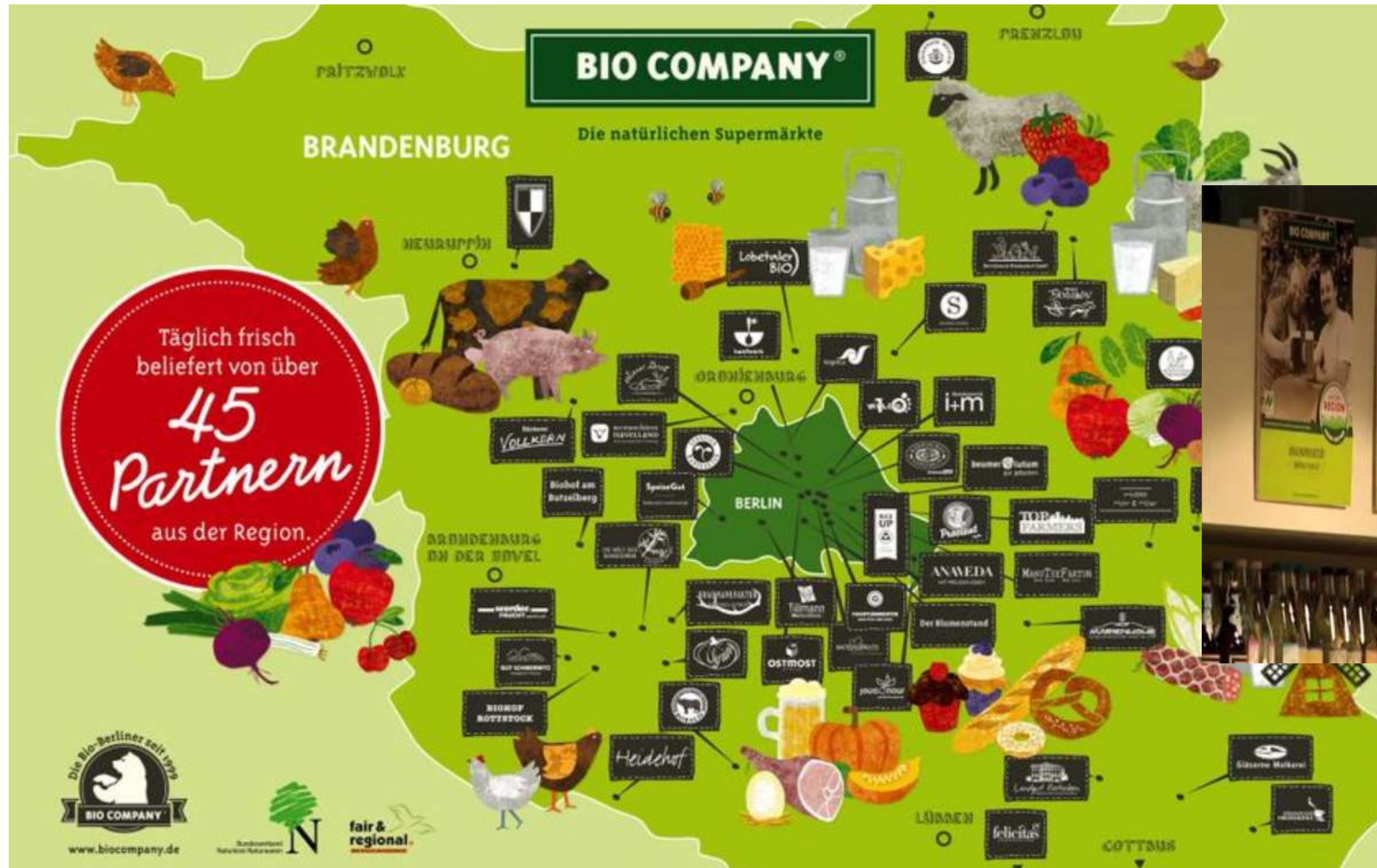


Alle Produkte von lifefood haben Rohkostqualität und sind biologisch hergestellt. lifefood Produkte sind außerdem **vegan**, **glutenfrei**, **laktosefrei** und **ohne Zuckerzusatz**.



CASE STUDIES FROM EU-MARKET

TRACEABILITY, TRANSPARENCY, SUSTAINABILITY



“GERMAN EXTREMES”



1.5 Expansion Organic Supermarkets & Discount



2/3 of total turnover already in supermarkets & discounters



OPERATIONAL REQUIREMENTS

DOES MY COMPANY FULFILL THE REQUIREMENTS OF THE GERMAN MARKET?

- ✔ Know-how about German market existent?
- ✔ Experiences with Germany / Distribution partners?
- ✔ Logistical links / GLN-number existent?
- ✔ Foreign language competencies? (German /English)
- ✔ German / English website
- ✔ Export licences
- ✔ Contact person / clear responsibilities
- ✔ Electronic invoices? / Merchandise management integrated?

- ✔ Quality standards
- ✔ Certificates
- ✔ Traceability

SUPERMARKETS HAVE TO SECURE THE SUPPLY CHAIN!

- ✔ Some listings not possible without certification (Quality management)
- ✔ Certificates and quality management are positive competitive factors

OPERATIONAL REQUIREMENTS

FROM FARMER TO COUNTER



QS. IHR PRÜFSYSTEM
FÜR LEBENSMITTEL



GLOBALG.A.P.

SEALS AND LOGOS

DECLARATIONS

Disposal / Recycling? **DUTIES OF PRODUCT DISTRIBUTOR!**

Added value for human and environment? **SHOW IT!**

THE BASIS FOR USING SEALS HAS TO BE CONSIDERED CAREFULLY.

To use a seal previous and yearly audits by three independent institutions can be necessary.

Typical German: Behind almost every logo there is a distinct institution or seal-initiative



Ein Glück für unseren Wald.



TRADE RELATIONS

DISTRIBUTION STRATEGIES
AND PRACTICAL PROPOSALS



DISTRIBUTION STRATEGIES



IMPORTERS

STORE /SALES OFFICE

INTERMEDIARY AGENT

WHOLESALE

DIRECT DELIVERY TRADE

INTERNET-TRADE (B2C)

LICENSING

PACKER (RAW GOODS)

DISTRIBUTION STRATEGIES



IMPORTERS

- ✓ Experience w/ legislative requirements
- ✓ Existing trade networks
- ✓ Storage and product risk lie w/ importer
- ✓ Storage facilities and services
- ✓ Experience w/ imports



STORES /SALES OFFICE

- ✓ Direct contact and control options
- ✓ Allows fast exchange of information
- ✓ Higher investments
- ✓ Running costs due to operative business

DISTRIBUTION STRATEGIES



WHOLESALER

- ✓ Existing trade structures
- ✓ Takes over product risk and liability
- ✓ Lowest involvement in product development
- ✓ No direct contact to end customer



INTERMEDIARY AGENTS

- ✓ Partaking in product development
- ✓ Existing distribution contacts
- ✓ Contacts to providers
- ✓ Price control / provisions
- ✓ No direct sourcing
- ✓ Control depending on contract

DISTRIBUTION STRATEGIES



DIRECT DELIVERY TRADE

- ✓ Low investment
- ✓ Direct communication
- ✓ Direct information
- ✓ Higher management effort
- ✓ High costs for logistics
- ✓ Higher costs for marketing & sales



INTERNET-TRADE (B2C)

- ✓ Direct contact to end customer
- ✓ Highest margin
- ✓ Logistics efforts very high
- ✓ Products need to be ready for sale
- ✓ Product risk lies completely on supplier

DISTRIBUTION STRATEGIES



LICENSING


- ✓ Low investment
- ✓ Lower management effort
- ✓ Lower profits
- ✓ No direct management
- ✓ Legal efforts (brand etc.)



PACKER (RAW GOODS)

- ✓ Existing business
- ✓ Higher volume
- ✓ Established distribution channels
- ✓ No influence on marketing
- ✓ No chance for the brand

CHECKLIST

- 
- ✔ Do multi-level cost estimations exist? (Exworks, wholesaler, retail trade)
 - ✔ Are there logistics providers for my assortment?
 - ✔ Sales folders, catalogues in German?
 - ✔ Are repackaging and transport packing available?
 - ✔ Do I sell own brands or brand products?
 - ✔ Are the packing patterns (boxes) based on euro pallet measures? (1,20 x 80 cm)
 - ✔ Are my products suitable for sales displays?
-1/4 Chep
 - ✔ Resealability / Yes / No ?
 - ✔ Beverages: Glass, plastic – disposable or reusable
 - ✔ Does the coding correspond with the barcode for every product?
 - ✔ Does my product have USP?
 - ✔ Do I communicate the USP clearly?
 - ✔ Are my slogans / advertising messages appropriate for Germany?
 - ✔ Is the record-keeping system conclusive? /Does the traceability system work?
 - ✔ Is the minimum duration date correct?

ATU Agritrade
Ukraine

**БУДЕМО РАДІ
НАШІЙ СПІВПРАЦІ!**